

COMPLETED BY:

DATE: _____



FOR OFFICE USE ONLY

APPROVED BY:

DATE: _____

**WARRANTY DEPARTMENT
PO BOX 237
DENTON, NC 27239
techservice@thermopride.com
PHONE# 800-476-4328
FAX# 717-399-2044**

INSPECTION REPORT FOR WARRANTED HEAT EXCHANGER

NOTICE: IF THE FOLLOWING INFORMATION IS NOT COMPLETE AND ACCURATE, THIS WARRANTY CLAIM MAY BE DELAYED OR DENIED.

IMPORTANT: All replacement Heat Exchangers requested for shipment prior to confirmation of the warranty claim approval will be billed to the ordering dealer. If the claim is denied, the dealer will be responsible for the Heat Exchanger and shipping cost.

Service company _____ **Billing address** _____

City _____ **State** _____ **Zip** _____ **Phone** _____

Contact person for questions. _____

Check box if shipping address same as Billing address above. (If same skip next section)

Wholesaler/Distributor Name _____

Shipping address _____

City _____ **State** _____ **Zip** _____ **Phone** _____

IMPORTANT: User or Owner is responsible for cost of freight.

User/Owner name _____ **Address** _____

City _____ **State** _____ **Zip** _____ **Phone** _____

Is this the original purchaser of the unit? **Yes** **No**

Furnace Model no. _____ **(front or rear flue) please circle one.**

Serial no. _____ **Date installed** _____ **Date failed** _____



PERFORMANCE DATA

Temperature rise _____ (Supply air temp – (minus) Return air temp=Temp rise)

Nozzle size, Orifice size or Rate _____ Fuel type _____

Tonnage of A/C on unit _____ check box if no A/C on furnace

WARRANTY INFORMATION

1. Is this unit installed according to local and state codes regarding safety and electrical wiring requirements and/or the installation instructions furnished with the furnace?
 Yes No

 2. Have the limit controls been modified, bypassed or altered? Yes No

 3. Is this unit installed in a corrosive atmosphere such as a dry cleaner, beauty parlor, laundromat or industrial environment? Yes No

 4. Is there an air conditioning coil or heat pump coil on the return air side of the furnace?
 Yes No

 5. Is this failure due to water/condensate damage or act of God? Yes No

 6. Was this unit modified and/or operated in any manner other than its design configuration?
 Yes No
-
-

Is a replacement combustion chamber required? Yes No
(The Heat Exchanger is the only component covered under the lifetime warranty)

Please check one below:

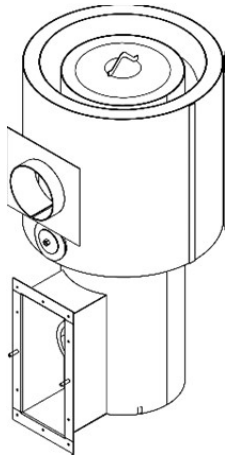
- Replacement Heat Exchanger required?

 - Credit for Heat Exchanger already purchased?
- (If available, provide invoice No. _____)
-
-

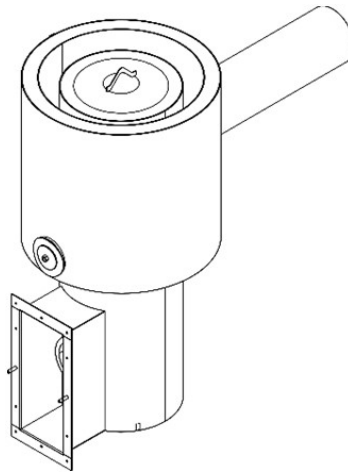
DESCRIPTION OF FAILURE

DATE _____ **SIGNED** _____

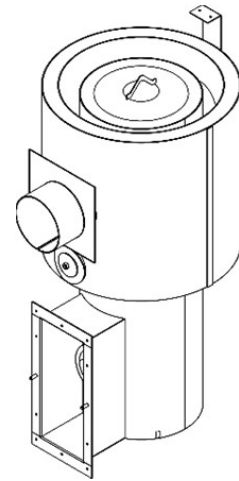
MARK APPROPRIATE DIAGRAM WITH LOCATION OF HEAT EXCHANGER FAILURE.



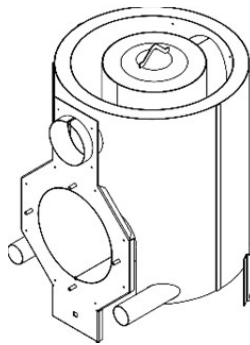
VH*, VLF*



VLR*



VC*



VHF*

SERVICE COMPANY _____

DATE _____ **SIGNED** _____