

Thermo Pride®

“Built Tough for Lifetime Comfort”

Thermo Products, LLC is looking for a **Technical Support Specialist**. Thermo Products, LLC is a state-of-the-art manufacture of oil and gas furnaces. Thermo Products, LLC is a wholly-owned subsidiary of Burnham Holdings, Inc. and is respected as a quality leader in its market.

Essential duties and responsibilities include the following. Other duties may be assigned.

- Assists in technical liaison services between management, production department, sales department and customers with newly developed techniques or practices in processing company products, and to inform customers of new types, specifications, and end-users of products.
- Will review product specifications with customer and or salesperson.
- Will assist management on special projects as required.
- Answers telephone and will respond to email/faxes on questions of a technical nature.
- Will be traveling some.

The requirements for the position include:

- One year certificate from college or technical school; or three to six months related experience and/or training; or equivalent combination of education and experience.
- Candidate must possess HVAC field service and training experience.
- Ability to add, subtracts, multiply, and divides in all units of measure, using whole numbers, common fractions, and decimals.
- Individual should have knowledge of basic word processing software.

We offer competitive compensation based on experience with full benefit package.

Thermo Products, LLC is an Equal Opportunity Employer.

Thermo Products, LLC

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