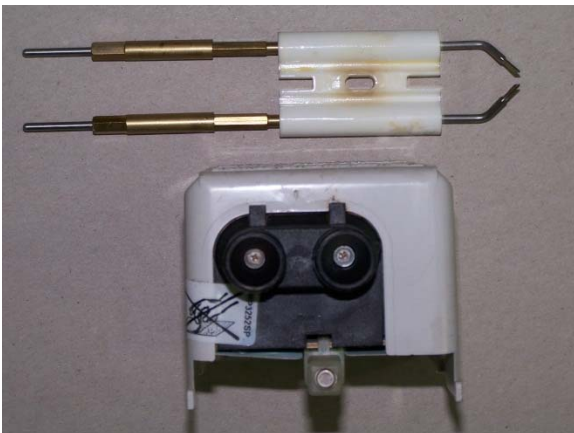


DATE: October 19, 2012

SUBJECT: Riello Two-Stage Burner Primary Control

Recently, it was discovered that there is a different part number on the Riello primary control for the two stage control. The single stage control (Part # 380627) has springs on the electrodes. The two stage control (380788) has the spring in the control.

If a single stage control gets installed in a two stage unit. The electrodes will not make a good connection. This could make an intermittent problem and could cause part to fail early. If there are any problems contact Thermo Pride for replacement control and electrodes.



Part # 380627



Part # 380788

Thank you, for your cooperation in this matter. Should you have further questions, please contact Thermo Pride Customer Service at 800-348-5130.