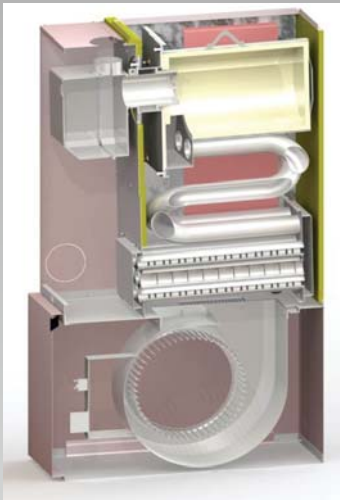


New 95% Oil Highboy Condensing Furnace – Model OHC95

Thermo Pride is known as the “Best” oil furnace in the industry. Now we have developed a 95% AFUE oil condensing furnace that is Energy Star qualified. This is a testament to our commitment to bringing you the “Best” products in the industry!



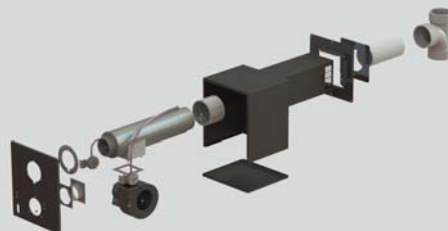
Our Research and Development Department, headed by Chief Engineer, Everett James, have designed and developed this new ultra-high efficient oil furnace with assistance from the National Oilheat Research Alliance (NORA). With efficiencies equal to many gas furnaces, we are excited to offer this energy efficient product to our customers.

The OHC95 has a firing rate of 75,000 Btuh with up to 4 tons of A/C capacity. Standard ECM blower motor offers additional energy savings. The furnace is supplied with a mounted Riello BF3 burner.

When designing this new oil furnace, we asked ourselves “How can we make this unit easier to service than our competitors?”. Well, we have designed easy access to the primary and secondary heat exchangers by mounting them on a roller system to be pulled out. This makes servicing the primary and secondary heat exchangers quick and easy for routine maintenance. We have also designed the secondary heat exchanger with larger tubes allowing less restricted airflow minimizing buildup.

The OHC95 is offered in direct vent only using 3” PVC pipe. The cabinet is 24W x 37.5D x 48 H with heavy 22 gauge cabinet steel with rounded door corners. The powder-coated cabinet is black with silver front panels which differs from the classic Thermo Pride furnace colors. Venting can be either left, up or right with an air supply opening of our standard 20” x 20”.

Each unit comes with a venting eductor assembly (shown right). This is similar to an inducer fan on a gas furnace but it is in-line with the PVC pipe. This eductor is a sealed system venting flue gases when the furnace is running while at the same time bringing in combustion air.



The OHC95 Condensing Oil Furnace will be available for sale in early 2014.



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Thermo Products, LLC
P.O. Box 217
North Judson, IN 46366
www.thermopride.com
574-896-2133



New Online Warranty Claim Process for Thermo Pride Products

We have a new online warranty claim form available on our website at www.thermopride.com. This new procedure will save you time and make warranty claims a lot easier to manage.

Follow the procedure below for all warranty claims EXCEPT COMPRESSORS AND HEAT EXCHANGERS. See separate Compressor/Heat Exchanger Warranty Return Policy below.

1. Go to www.thermopride.com. If you do not have access to the internet or a computer, you can call 336-859-4521 and we will fax or mail you a copy of the form to fill out.
2. Click on the Warranty Claim Form button on the top of the Home page. This is a password protected area. User name is `tprieddealer` and the password is `hvacpro`.
3. You will be able to print out a copy of the completed form for your records and you will also receive an automatic email reply with all your information as well. Following review by the Return Goods Administrator, you will receive a response regarding claim status and instructions for the disposition of the warranty part. An RMA number will be assigned and emailed to you. If you don't have an email, you will receive this information by phone.
4. If return of part is required and free freight is determined, a UPS return tag or LTL bill of lading will be issued.
5. Return of defective parts is required for all first year failures. All Beckett and Riello parts need to be returned through the 5th year.
6. If instructed to return the part, send to Thermo Products, LLC at 92 West Fourth St., Denton, NC 27239.
7. Each in-warranty item being returned must have a copy of the completed claim form in the box and the RGA number written on the outside of the box.



Return Goods Policy for Compressors and Heat Exchangers

1. The procedure for Warranty Claim/Returned Goods Authorization differs from the above procedure.
2. Go to www.thermopride.com and click on the Dealer Info tab. This is a password protected area. User name is `tprieddealer` and the password is `hvacpro`. If you do not have access to the internet, you can call 336-859-4521 and we will fax or mail you a copy of the form for you to complete.
3. Click on the Compressor/Heat Exchanger Warranty Return Form under the Forms section.
4. Print out this form and complete all the information required.
5. Send the completed form to the fax or email address as indicated on the form.
6. Our Tech Service Department will confirm warranty status and notify you if approved.
7. Returned Goods Administrator will provide return instructions and RGA number if needed.
8. Each in-warranty item being returned must have a copy of the completed claim form in the box and the RGA number written on the outside of the box.



New Online Warranty Claim Process for Spirit Furnaces

We have a new online warranty claim form available on the Spirit website at www.spiritfurnace.com. This new procedure will save you time and make warranty claims a lot easier to manage.

Important note: If the Spirit furnace was purchased through a wholesaler/distributor, the warranty claim need to come from the wholesaler/distributor. If you purchased the Spirit furnace direct from Thermo Products, LLC, then the Spirit dealer would submit the warranty claim.

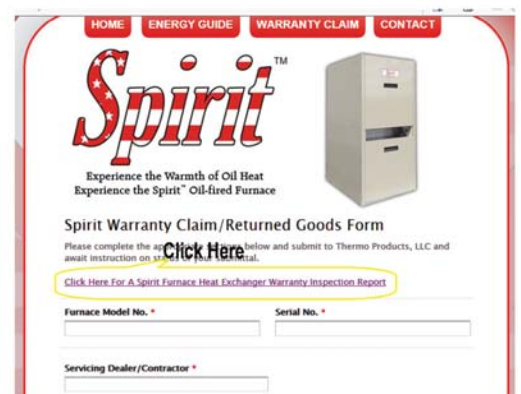
The 5-year Spirit parts warranty is to the original owner. Any transportation costs associated with the replacement of the complete heat exchanger or the repair parts are the responsibility of the owner. If Thermo Products, LLC requests the return of the defective heat exchanger, it must be returned by prepaid transportation at the expense of the owner. Follow the procedure below for all warranty claims on Spirit Furnaces. EXCEPT SPIRIT HEAT EXCHANGERS. See separate Heat Exchanger Warranty Return Policy below.

1. Go to www.spiritfurnace.com. If you do not have access to the internet or a computer, you can call 336-859-4521 and we will fax or mail you a copy of the form to fill out.
2. Click on the Warranty Claim button on the top of the Home page. This is a password protected area. The password is spiritpro.
3. You will be able to print out a copy of the completed form for your records and you will also receive an automatic email reply with all your information as well. Following review by the Return Goods Administrator, you will receive a response regarding claim status and instructions for the disposition of the warranty part. An RMA number will be assigned and emailed to you. If you don't have an email, you will receive this information by phone.
4. If return of part is required, it is your responsibility to pay for the freight.
5. Return of defective parts is required for all first year failures. All Beckett and Riello parts need to be returned through the 5th year.
6. If instructed to return the part, send to Thermo Products, LLC at 92 West Fourth St., Denton, NC 27239.
7. Each in-warranty item being returned must have a copy of the completed claim form in the box and the RGA number written on the outside of the box.



Return Goods Policy for Heat Exchangers

1. The procedure for Heat Exchanger Warranty Claim/Returned Goods Authorization differs from the above procedure.
2. Go to www.spiritfurnace.com and click on the Warranty Claim button on the top of the Home page. This is a password protected area. The password is spiritpro. If you do not have access to the internet, you can call 800-348-5130 and ask for Tech Service Department and we will fax or mail you a copy of the Heat Exchanger Warranty Report form for you to complete.
3. Click on the Heat Exchanger Warranty Return Form link.
4. Print out this form and complete all the information required.
5. Send the completed form to the fax number indicated on the form or mail to Thermo Products, LLC, P.O. Box 217, North Judson, IN 46366, Attn: Tech Service Department.
6. Our Tech Service Department will confirm warranty status and notify you if approved.
7. Returned Goods Administrator will provide return instructions and RGA number if needed.
8. Each in-warranty item being returned must have a copy of the completed claim form in the box and the RGA number written on the outside of the box.

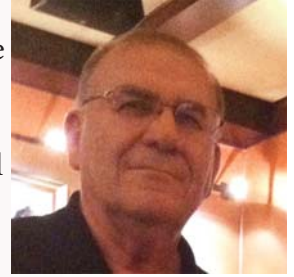


George Vankat Retires as Territory Manager after 32 Years of Service!

We say farewell to our longtime employee and friend, George Vankat, after 32 years of service. George was the Territory Manager for NJ, DE and SW PA for the last 32 years! We wish George a very happy and healthy retirement.

George was well known and loved in the industry by many. He was heavily involved in the Fuel Merchants of NJ and the AREE (Atlantic Region Energy Expo) Trade Show Committee.

As a result of his retirement, Venco Sales will take over as our representatives for the state of New Jersey as of October 1. Scott Sweigart, Territory Manager for Thermo Pride will be taking over the DE and SW PA territories as of October 1.



Thermo Products, LLC
2341 Boston Road
Wilbraham, MA 01095

Energy Costs Reduced by Adding a Heat Pump to an Existing Oil Furnace

With energy costs rising, homeowners are searching for the most economical solution for their indoor comfort needs when it comes to both heating and cooling.

Thermo Pride hybrid heat dual fuel system combines your existing oil furnace with a heat pump to deliver an energy efficient alternative to switching to gas. The dual fuel system is so efficient that the cost to heat with it is less than with any gas furnace available on the market today.

A heat pump works like an air conditioner in warm weather and can reverse the process and heat the home when cold weather arrives. The hybrid heat dual fuel system allows flexibility against unpredictable fuel costs providing flexibility to react to changing energy costs. The system delivers exceptional performance by automatically switching to the most economical heating source depending on the outdoor conditions.

